

Sportacus Wrap Around Care 07897 932 884 info@Sportacus.co.uk

- We operate Monday to Friday term time only
- Breakfast club (Where applicable) 8.00 am 9.00 am (food last served at 8.30 am)
- After school club 3.30 pm 6.00 pm

Our setting provides excellent facilities for the children's play, including a large variety of age appropriate toys, activities and equipment for the children to explore and enjoy. We also have the use of the playground and on some days inside areas too.

Our wrap around service operates a doorbell entry system. Please press the bell and wait for a member of staff to respond.

What We Offer

We plan and deliver a range of activities. Children are free to choose from the variety of play equipment that is available to them or participate in an adult led activity. Although we are not expected to follow the EYFS we agree with its importance and therefore aim to provide activities that cover all areas of the EYFS learning objectives. There will always be a selection of activities and resources available, including, home corner, craft, board games, construction, physical play and reading.

Staffing

All Sportacus staff are recruited in line with safer recruitment procedures and have enhanced DBS checks. We are committed to safeguarding and regularly review and update our safeguarding policy and procedures. The staff members have significant experience of working with children and undertake professional development training. We maintain a staff/child ratio which is in line with Ofsted guidelines and ensures the safety of the children in our setting. If you have a query or concern at any time, please speak to a member of staff.

Additional Clubs Within School

We are aware that there are some school clubs or activities that take place after school. If your child attends any of these clubs, they should be brought to us after their club has finished.

Please note that if your child goes to a club that is not run by Sportacus, we are not responsible for those children during the times that they are attending their clubs.

Admission

Admission to our wrap around service will use a waiting list system when the need arises. The waiting list will be operated on a first-come-first-served basis, with the exception of siblings who will have priority for the same day a sibling already attends. We require a completed set of registration forms for your child before they can attend our wrap around care service. This includes any supporting documentation such as additional needs or health management forms. This information will be treated in strict confidence and will be stored appropriately.

Day changes & Cancellations

Once your days are booked, we cannot change or exchange them for other days. If your child does not attend on a booked day you will still be charged for this day.

Temporary changes

Please remember that we need to know if your child will not be attending wrap around for any reason. Even if you have informed the school, you still need to notify Sportacus as the school will not automatically pass this information on to us. If your child does not attend a booked session, we will treat them as a 'missing child' unless you have notified us of their absence.

Bookings and payment

Fees are payable via our website using a debit/credit card or Child Care Vouchers. The price per session per child applies to all children. This is payable for all booked sessions including when your child is sick, or on holiday.

Please email <u>info@sportacus.co.uk</u> with your required days and any further information such as childcare voucher providers.

We do not charge for bank holidays and professional training days/inset days.

Late collection fees

All children must be collected by 6:00pm. A late collection fee of £20 Is payable from 6.05pm. Customers will be charged an additional £20 from 6.30 then £20.00 for each additional 30 mins that they are late for the collection of their child.

Arrivals and departures

A register is taken when children arrive in our care and your child will be signed out each day when you collect them. We expect that your child will normally be collected by the people you have named on the registration form. If you need a different person to collect your child on a particular day, you must notify us in advance. We will not release your child into the care of a person unknown to us without your authorisation.

Wrap around finishes at 6.00 pm. If you are delayed for any reason, please telephone us to let us know. A late payment will be charged if you collect your child after we have closed. If your child remains uncollected after 6.30pm, and you have not notified us that you will be delayed, and we have been unable to reach you or any of your child's emergency contacts, we will follow our Late Collection Policy and contact the Social Care team.

Additional needs

We make every effort to accommodate and welcome any child with additional needs. We will work in liaison with parents/carers and relevant professionals to fully understand your child's specific requirements. We will endeavour to accommodate all children of all abilities, whilst working within our limitations. Each case will be considered individually and risk-assessed to ensure everyone's safety.

Child protection

We do our utmost to create an environment in which children are safe from abuse and in which any suspicion of abuse is responded to promptly and appropriately. We comply with local and national child protection procedures and ensure that all staff are appropriately trained.

Behaviour Management

We will not tolerate anti-social or harmful behaviour. We have behaviour management strategies in place to encourage and promote positive behaviour and, in the event that a child's behaviour is identified as a risk to themselves or other children, we may need to discuss the appropriateness of the child's continued attendance.

Illness & Accidents

We are unable to care for children who are unwell. If your child becomes unwell whilst at wrap around care, we will contact you and ask you to make arrangements for them to be collected. Please inform us of any infectious illness your child contracts. If your child has had sickness or diarrhoea, please do not send them to wrap around for 24 hours after the illness has ceased. Every precaution is always taken to ensure the safety of the children and we hold public liability insurance. Our staff are trained in first aid and a first aid kit is kept on the premises. If your child has an accident whilst in our care, you will be informed when you collect your child with an accident form.

Medication

If your child needs to take medicine whilst at wrap around, you will need to complete a Permission to Administer Medication form in advance. If you have any queries, comments or need to discuss any matters concerning your child, please feel free to arrange a meeting with us.

Sun Cream

If your child brings their own sun cream it must be labelled and stored in their bag. Children must apply their own sun cream if needed.